Twin Oaks at Stone Ridge

NOVEMBER 2026 NEWSLETTER



OFFICE CLOSED

The office will be closed
11/12-11/17
11/26-11/29



WHAT WE'RE THANKFUL FOR

- *Amazing, kind, & caring residents!*
- *A hardworking and passionate staff!*
- *Family & friends who help & support all we do.*
- *Opportunities to learn, grow, & change.*

What are you thankful for this year?

happy Birthday

Helen Klausner	11/02
Karen Purl	11/04
Doreen Morelli	11/05
Donaleen Alexander	11/08
Wanda Kopesky	11/14
Barb Oelger	11/16

OPERATION CHRISTMAS CHILD- FILL A SHOEBOX

This give back program is currently underway. You can grab more information at the table outside Jessica's office or speak with Dawn or Jessica. Please take note there are some updates this year about items that are no longer allowed to be packed in the boxes. Packed boxes are due to the office no later than noon on 11/20 so that staff can transport them to their drop off locations.



CIGARETTE BUTT DISPOSAL TOWERS-

Please make sure your family/ guests are aware that the disposal towers are for cigarette butts only. Do not place any trash in these devices. Trash can catch fire & cause a dangerous situation.

What the Flock? November Bird - Tufted Titmouse



The Tufted Titmouse is a sweet-sounding bird frequently seen throughout Missouri but more noticeable in the fall and winter months when the trees shed their leaves. It's cheerful quick "peter-peter- peter" call, which it will quickly repeat, can lift the spirit on a cold or dreary day of those lucky enough to hear it.

Its name literally means, "small bird". At about 6 inches, this bird is a little cutie: Grey in color with a pointed crest and white belly. The male, female and juveniles all look alike.

The Tufted Titmouse will frequent bird feeders and enjoys black sunflower seeds and suet, and will forage and eat fruit, insects and spiders.

It is a cavity dweller using old woodpecker holes to nest and lays 2 broods a year.

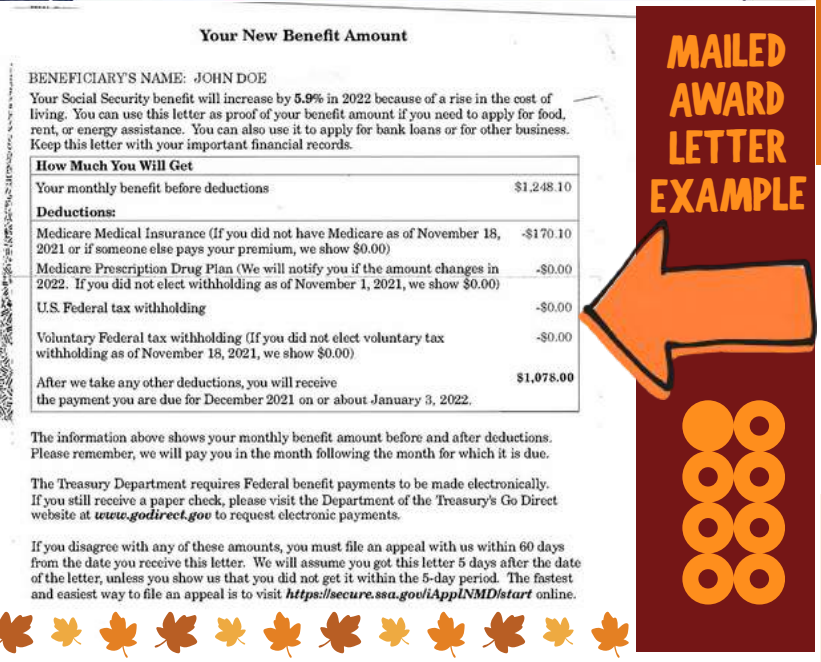
It is notorious for puling hair from sleeping dogs, cats and squirrels to line its nest!



2027 Social Security Award Letters-

In the upcoming months of November and December, the SSA will mail out social security award letters advising what your new monthly amount will be for 2027. Please bring those letters to the office so a copy can be made. It is very helpful when it's time to do your recertification paperwork to have this information on hand.

However, this is only if you still receive your award letter in the mail. If you do not, **DO NOT** print out an award letter from the internet at this time. When it is closer to recertification time, you will be notified to print the award letter at that time.



Your New Benefit Amount

BENEFICIARY'S NAME: JOHN DOE

Your Social Security benefit will increase by **5.9%** in 2022 because of a rise in the cost of living. You can use this letter as proof of your benefit amount if you need to apply for food, rent, or energy assistance. You can also use it to apply for bank loans or for other business. Keep this letter with your important financial records.

How Much You Will Get	
Your monthly benefit before deductions	$1,248.10
Deductions:	
Medicare Medical Insurance (If you did not have Medicare as of November 18, 2021 or if someone else pays your premium, we show $0.00)	-$170.10
Medicare Prescription Drug Plan (We will notify you if the amount changes in 2022. If you did not elect withholding as of November 1, 2021, we show $0.00)	-$0.00
U.S. Federal tax withholding	-$0.00
Voluntary Federal tax withholding (If you did not elect voluntary tax withholding as of November 18, 2021, we show $0.00)	-$0.00
After we take any other deductions, you will receive the payment you are due for December 2021 on or about January 3, 2022.	$1,078.00

The information above shows your monthly benefit amount before and after deductions. Please remember, we will pay you in the month following the month for which it is due.

The Treasury Department requires Federal benefit payments to be made electronically. If you still receive a paper check, please visit the Department of the Treasury's Go Direct website at ***www.godirect.gov*** to request electronic payments.

If you disagree with any of these amounts, you must file an appeal with us within 60 days from the date you receive this letter. We will assume you got this letter 5 days after the date of the letter, unless you show us that you did not get it within the 5-day period. The fastest and easiest way to file an appeal is to visit ***https://secure.ssa.gov/iApplNMD/start*** online.

MAILED AWARD LETTER EXAMPLE

WALKERS IN THE VESTIBULE

If you are leaving the building and choose to leave behind your walker, scooter, etc; it is preferred that you leave them in the lobby in an out of the way place as opposed to the vestibule. Always be mindful that where you are leaving them could be a tripping hazard or blocking access to something. If you must leave them in the vestibule, do not block the table where the flyers are displayed or the call box and access card reader.

NOVEMBER PODIATRIST APPOINTMENT ERROR-

There **will be** podiatrist appointments on 11/19. The previous message stating there was no appointments in November was incorrect.

HOW TO WRITE A GOOD WORK ORDER

Keep it short but also give enough details that maintenance knows what the issue is.



Bad Work Order Example: Kitchen sink.
Why is this a bad work order?- It doesn't tell staff what the issue with the sink is. The sink could be draining slowly, leaking, low water pressure/water flow, there could be an issue with the garbage disposal, etc.
Good work order example: Kitchen sink sprayer has poor water pressure.

Bad Work Order Example: Change light bulb.
Why is this a bad work order?- Which light bulb needs to be changed? Do you have the light bulb for replacement? Is it the kitchen light or an appliance light bulb which are provided by Stone Ridge?
Good Work Order Example: Change light bulb in the bathroom over sink. New light bulb is on the kitchen table. OR Kitchen overhead light bulb is out.